TecAlert - Alarm & Fault System Management

Improve the performance of your network by monitoring. . .

- your switches, RAN, EPC, IMS, voice mail systems & other applications

- any network element with protocols including Telnet, SNMP, TL1 and CORBA

- all your network equipment regardless of vendor

. . . while decreasing operating costs.

Features:

- Real-time, automatic reporting of all network faults in one system

- Geographic displays of your alarms & base station status

- Search historical alarms to view a problem over time

- Alarm modifications can be set according to your parameters

- Vendor agnostic

- Customized paging with your desired degree of precision and configurable delivery methods, delays & escalation

- Pages can be sent to users or groups via e-mail, SMS, or IM-style messages

- Alarms and/or paging can be automatically disabled within maintenance windows
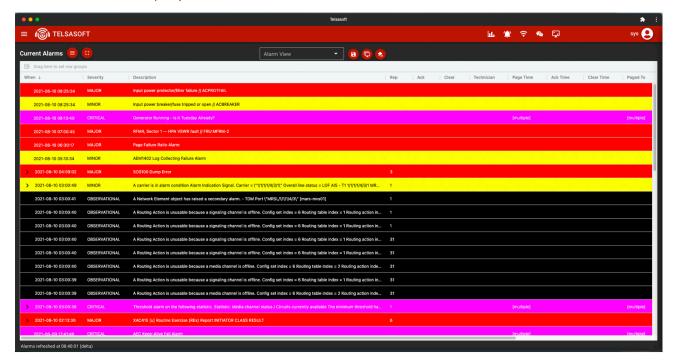
- Support any number of concurrent users

- Pages can be re-routed to handle vacations, sick days, holidays, etc.

- Interfaces with OpsAlert to report and page performance threshold violations

- Per-user permissions

- Configurable GUI

- Software updates installed automatically

- Export data to Microsoft Office applications

Right-Data. Right-Person. Right-Time.

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TecAlarm

From the Alarms window, you can view the details of all active alarms and modify them according to your policies.

TecAlert Map

Geo map window shows base stations and their respective statuses geographically and can be customized to show features including political boundaries, roads and bodies of water.

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