CDR Reports - Easy Access to Charging Records

Telsasoft's Charging Records reports provide powerful information that can impact the customer experience. Charging Records can be viewed in a streamlined fashion and eliminate the need to undertake time-consuming manual searches. Your team has easy access to view subscribers' call history, release causes, why calls dropped and data session usage.

Features:

- Report per-subscriber voice, data and SMS usage

- Respond to law enforcement records requests

- Verify and troubleshoot subscribers' dropped calls and data sessions

- View details of directory assistance and emergency calls

- Know the number of handsets, handset models and operating systems used in your network

- Verify local and roaming traffic usage and patterns

- View per-NPA or per-NXX usage reports

- Sort and filter to quickly identify problems

- Maximize staff efficiency

CDR's Benefit Everyone!

- CSRs can find out when and where a subscriber was, what type of device they have, whether they were using 2G/3G/4G and how the data session ended.

- Roaming Coordinators can pinpoint traffic usage by carrier, discover roaming partner traffic usage and how much traffic your customers are consuming on other networks.

- Engineers can identify devices with high failure rates, heavy data users and by device brand, model and operating system.

Right-Data. Right-Person. Right-Time.

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TELSASOFT
Your Network's Eyes & Ears

CDR Reports

CDR reports help engineers quickly search through charging records to respond to law enforcement requests or pinpoint customer problems.